

# Lessons Learned

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## Building: RPL10

### Area / Room: 10GSEF1

#### **Level 2 - GSEF 1/2 Horizontal Runway Rung Spacing [Medium]** (from Issue #5)

Date observed: 04/22/2026 · Submitted by: Timeon Pilkington

##### WHAT HAPPENED

Incorrect rung spacing in ladder rack used for the horizontal ladder runway. 12" ladder rack used needs to be 9" ladder rack.

##### ROOT CAUSE

Ladder Runway was asked to be expedited by customer and was installed before submittals was approved. Also, specification was not viewed before installation.

##### CORRECTIVE ACTION (this job)

Customers accepted the deviation. Going forward do not move ahead of the submittals and always consult the specifications.

##### PREVENTIVE ACTION — DON'T DO THIS AGAIN

Consult the specifications!

### Area / Room: 10GS MDF1

#### **Level 2 - OSE Can Preemptive installation [Medium]** (from Issue #6)

Date observed: 04/22/2026 · Submitted by: Timeon Pilkington

##### WHAT HAPPENED

OSE can was installed successfully. However this installation moved forward due to talks in the field instead of a written message from the customer.

##### ROOT CAUSE

It happened because of a field walk misconception between DPR and us about the timeline for installation of the OSE cans.

##### CORRECTIVE ACTION (this job)

Moved to having all changes and deviations being addressed in writing.

##### PREVENTIVE ACTION — DON'T DO THIS AGAIN

Do not make any changes without having customer approval in writing.